

Kiln Use Terms and Conditions

Ceramics at ESW will be fired using the technician's best judgement. We cannot guarantee expected results will be achieved. It is for this reason we strongly encourage work fired at ESW to be made at ESW, any work fired in our kilns that has not been made here must be discussed in advance. We reserve the right to refuse any work not considered safe or viable for our set up.

Technicians will fire work to the specifications given by users and trust that they understand the ceramics process and how their work affects that of all those in the kiln (we may group your work with others as we see fit). We reiterate the importance of good making technique, thorough drying time, properly researched firing schedules, careful transportation, proper understanding and communication of clay bodies, glazes and additives and specifics to your work. We welcome a dialogue in advance of and during the making of your work on your process and particularly the aforementioned.

Faults in work can be hidden until after firing when they may become clear and result in unwanted results, disappointment and in rare cases, damage to other work in the kiln. ESW cannot be held responsible for the outcome of your firing or any such accidents.

We will be very careful when handling your work but have to recognise that accidents sometimes happen and if your work is damaged by an ESW team member or another user we will refund the costs of the firing but cannot be held liable for any other costs.

If you or your work causes damage to the kiln or kiln furniture you will be charged for repair or replacement of that part.